

HURRICANE VICTIMS QUICK CONTACTS

09/05/05

SERVICES	RESOURCE	TELEPHONE NUMBER
Medicaid, Unemployment Benefits, Food Stamp Information, Child Support, Foster Care Information, Optional State Supplements for Long term care, Louisiana Rehabilitation Services, and Displaced DSS workers	Louisiana Departments of Health and Hospitals, Labor and Social Services	1-888-LA-HELPU
Basic Human Needs Resource: food banks, clothing, shelters, rent assistance, utility assistance. Physical and Mental Health Resources: medical information lines, crisis intervention services, support groups, counseling, drug and alcohol intervention, rehabilitation, health insurance programs, maternal health, and children's health insurance programs. Employment Support: financial assistance, job training, transportation assistance, and education programs.	211 Communications System	211 or 1-800-749-COPE (2673) for cell phone users
Assisting law enforcement with evacuations, establishing shelters, supporting emergency medical needs, meeting immediate lifesaving and life-sustaining human needs.	FEMA	1-800-621-FEMA (3362) (TTY) 1-800-462-7585 www.fema.gov
Shelter, food, health and mental health services, referrals or a way to pay for groceries, new clothes, rent, emergency home repairs, transportation, household items, medicines, and occupational tools. Also handles inquiries from concerned immediate family members outside the disaster-affected area.	Red Cross	1-866-438-4636 www.batonrouge.redcross.org
Medicaid benefits for treatment by out-of-state providers who accept Louisiana Medicaid as payment. Temporary enrollment in Medicaid Pharmacy Program <i>* Can also be connected through 1888-LA-HELPU</i>	Department of Health and Hospitals	(Benefits) 1-888-342-6207 www.dhh.state.la.us (Pharmacy) 1-888-342-6207 www.dhh.state.la.us
Obtaining WIC items when living away from home <i>* Can also be connected through 1888-LA-HELPU</i>	WIC (Women, Infants, and Children) Benefits	1-800-251-BABY (2229)
Report status of foster or adoptive children <i>* Can also be connected through 1888-LA-HELPU</i>	Office of Community Services	1-800-259-3428 www.dss.state.la.us/departments/ocs
Weekly benefits to individuals who are unemployed and not eligible for regular unemployment insurance compensation	Disaster Unemployment Assistance	1-800-621-FEMA (3362) (TTY) 1-800-462-7585 www.fema.gov

Basic medical assistance and shelter for medically-dependent individuals who are not acutely ill, but have special needs because of medical or mobility problems.	Special Needs Shelter Information	Alexandria: 800-841-5778 Shreveport: 800-841-5776 Baton Rouge: 800-349-1372 Monroe 866-280-7287 Houma/Thibodaux 800-228-9409 Slidell/Hammond 866-280-7724 Lafayette 800-901-3210 Lake Charles 866-280-2711
Information concerning Social Security checks or direct deposit payments <i>* Can also be connected through 1888-LA-HELPU</i>	Social Security Administration	1-800-772-1213 (TTY) 1-800-325-0778 www.ssa.gov
Change of address	U.S. Mail Service	1-800-ASK-USPS www.usps.com